



Wait List Opening – May 15, 2025
Public Housing & Housing Choice Voucher (HCV) Programs
Housing Authority of the County of Chester (HACC)

HACC will open the wait lists for the Public Housing and Housing Choice Voucher (HCV) Programs on **Wednesday, May 15, 2025, from 9:00 AM to 6:00 PM**. Please review the information below to help guide you through the application process.

Frequently Asked Questions (FAQ)

1. When is the wait list opening?

The wait lists will be open for one day only: **Wednesday, May 15, 2025, from 9:00 AM to 6:00 PM**.

2. How do I apply?

Applications will be accepted **online only** through a secure application portal available on our website during the open period. You can use any mobile device with internet access, such as a Laptop, Tablet, or Cell phone. If Reasonable Accommodation is required, contact Chester County's Department of Human Services at 211 for assistance.

3. Can I apply to both wait lists?

Yes, applicants may apply to **both the Public Housing and Housing Choice Voucher Program** wait lists.

4. How are applicants selected?

After the application period closes, applicants will be selected by random lottery. Submission of an application does **not guarantee placement** on the wait list.

5. What documents do I need to apply?

No documents are required at the time of application. During this initial phase, HACC only collects **basic demographic information**. If selected from the waitlist, HACC will contact you with a list of required documents to determine eligibility.

6. What if I don't meet the preference criteria (live or work in Chester County, be disabled, or be a veteran)? Can I still apply?

Yes, **you can still apply**. All eligible applications will be accepted regardless of preferences. However, applicants who meet the preference criteria will be given **priority placement** on the wait list if selected in the lottery.

7. What happens if I'm not selected?

HACC **purges and reopens the wait lists every 18 months**. If you are not selected, you may reapply during the next opening.



8. How can I check or update my application?

Once submitted, you can **review or update your application information** anytime by logging into the applicant portal.

9. Is housing assistance guaranteed if I'm selected?

No. Being placed on the wait list does not guarantee housing assistance. **All assistance is subject to available funding.**

10. Who can I contact with questions?

If you need help or have questions, please call (610) 436-9200 or, for a faster response, email us at Waitlist@haccnet.org. For additional information, please visit our website at www.haccnet.org.

