

PEER LEARNING

COLLABORATIVE



Are you a service provider working with people experiencing or at risk of homelessness? Join us for a collaborative learning event to strengthen skills, share best practices, and build connections.

Led by local professionals with real, hands-on experience in Chester County.

DATE

10/15/25

TIME

10 am - 12 noon

LOCATION

**Chester County
United Way**

REGISTER



<https://tinyurl.com/yfwb2ys>

LEARN ABOUT

COORDINATED ENTRY BASICS

Learn where Coordinated Entry and Street Outreach fit into the Homeless Crisis Response System and what to expect when calling in for services.

Led by: Rob Henry, Administrator Chester County Partnership to End Homelessness

Emily Kopp, Chester County Department of Community Development, Street Outreach Lead Coordinator

CASE CONFERENCING

Case Conferencing is a group collective meeting that occurs in regular intervals to review every individual and family experiencing homelessness in the county. During Case Conferencing, the group discusses next steps for housing options for each name on the By Names List, as well as other potential resources that can support the person or family in moving forward towards stability.

Led by: Cory Lovera, Open Hearth Inc., Community Resource Manager

GETTING AND KEEPING PEOPLE HOUSED

Learn how to build strong landlord relationships by addressing rental histories with a positive narrative, and navigating the rental landscape with the right resources.

Led by: Heather Smith, Friends Association, Family Center Manager

Matrie Johnson, Home of the Sparrow, Director of Programs

HOW TO USE HOUSING AUTHORITY PROGRAMMING

Participants will gain a comprehensive understanding of the various Housing Authority programs and how each program serves different populations with specific housing needs. Learners will be able to explain the full lifecycle of the application and eligibility process, from waitlist openings and applicant selection to income verification, housing inspections, and ongoing compliance requirements.

Led by: Paul Diggs, The Housing Authority of Chester County, Executive Director/CEO

Brenda Gomez, The Housing Authority of Chester County, Director of Housing Choice Voucher Program